

Vanco Account

For Existing Vanco Users – transitioning to Online Giving

First you must delete all payments from your account:

To delete automatic payments from Vanco, you can do the following:

1. In the My Scheduled Transactions area, click Delete for the recurring payment
2. Click Edit Account
3. Click Delete
4. Click OK to confirm
5. You will see a message that says "No accounts to edit"

Now you must delete your account.

To delete a Vanco account, you can do the following:

1. Log in to your profile
2. Click the Profile tab
3. Click Cancel or Delete Profile or account (depending on app),
4. Click OK or Save

Now that Vanco account is deleted, you can delete the app on your phone.

If you were using a browser on your computer, and saved Vanco as a Bookmark, you can now delete the Bookmark.

To Connect to Online Giving, follow the Instructions on the Online Giving handout,